

## **Konexios, Inc. Privacy Policy**

Effective Date: November 1, 2019.

### **Introduction**

This Privacy Policy describes how Konexios, Inc., (“Konexios,” “we,” “our” or “us”) collects, uses, and shares information about you through websites or mobile apps operated by us from which you are accessing this Privacy Policy (the “Websites”), as well as through email messages that we may send to you that link to this Privacy Policy (collectively, including the Websites, the “Services”).

This Privacy Policy does not apply to our data collection activities offline or otherwise outside of our Services (unless otherwise stated below or at the time of collection). By using our Services, you agree to our Terms of Use. By consenting to this Privacy Policy, you consent to our collection, use and disclosure practices, and other activities described in this Privacy Policy. If you do not agree and consent, discontinue use of the Services, and uninstall Service downloads and applications. The Privacy Policy may be found here <https://content.konexios.io/en/legal/privacy-policy.pdf>.

“**Personal Information**” is information, whether true or not, that can be used to identify you (whether alone or in combination), which may include:

- Name
- E-mail address
- Postal Address (including billing and shipping address)
- Geolocation information
- Telephone number
- Fax number
- Bank information and credit references (if applicable)
- Credit or debit card number

### **1. CHANGES TO THIS PRIVACY POLICY**

We reserve the right to revise and reissue this Privacy Policy at any time. Any changes will be effective immediately upon posting of the revised Privacy Policy. Subject to applicable law, your continued use of our Services indicates your consent to the privacy policy posted. If the changes are material, we may provide you additional notice, to your e-mail address.

### **2. HOW WE COLLECT INFORMATION**

#### **A. Information You Give Us**

You may choose to voluntarily submit certain other information to us through the Services, including Personal Information, but you are solely responsible for your own Personal Information in instances where we have not collected such information or requested that you submit such information to us. De-Identified Data Personal Information once “de-identified” may not be subject to this Privacy Policy and we and our Service Providers (defined below) may treat it as non-Personal Information and use it without obligation to you except as prohibited by applicable law.

#### **B. Information We Collect Automatically From Your Use of Our Services**

We and our Service Providers collect information about the Services that you use and how you use them. Certain information is collected automatically through your device, such as your IP address; device identifier, browser type; operating system characteristics; information about your use of our Services; and data regarding network connected hardware (e.g., computer or mobile device) (“Usage Information”). To the extent that Usage Information is Personal Information under applicable law or is combined with

Personal Information, we will treat that information as Personal Information under this Privacy Policy.

The methods that we and our Service Providers may use to collect Usage Information include:

- **Log Information:** We collect information about your use of our Services, such as IP address, browser type, Internet service provider, referring/exit pages, operating system, cookies that may uniquely identify your browser or your account, and related data, and store it in log files.
- **Information Collected by Cookies and Other Tracking Technologies:** We and our Service Providers may use cookies or other tracking technologies (“Tracking Technologies”) to collect and store information about interactions with our Services, including information about your browsing and purchasing behavior. Further information about how we use cookies and tracking technologies, and how you can refuse them, is set out in our Cookie Policy, which may be found here <https://content.konexios.io/en/legal/cookie-policy.pdf>.

We are giving you notice of the Tracking Technologies and your choices regarding them explained in Section 13 so that your consent to encountering them is meaningfully informed.

### 3. HOW WE USE INFORMATION WE COLLECT

We and our Service Providers may use information about you for the following purposes:

- To provide, maintain, protect and improve our Services, develop new services, and protect Konexios and our users;
- To facilitate, manage, personalize and improve your online experience;
- To respond to your inquiries and fulfill your requests, such as to send you newsletters, brochures, catalogs and e-mails;
- For our business purposes, such as data analysis, audits, fraud monitoring and prevention, enhancing, improving, or modifying our Services, identifying usage trends, and operating and expanding our business activities; and
- To send you advertisements and communicate with you about products, services, offers, promotions, rewards and events we believe may be of interest to you (for information about how to manage these communications, see Section 13).

#### **Marketing Purposes**

If you are a user from the United States, we may use your Personal Information for direct marketing purposes. If you are a user from outside the U.S., we will not use your Personal Information for direct marketing purposes unless we have received your express consent. As a Non-U.S. User, you have the right to opt-out from direct marketing and can require us to cease using the data at any time for direct marketing purpose at no cost to you

### 4. HOW WE SHARE INFORMATION

Without limiting the forgoing, in our sole discretion, we may share aggregated information which does not identify you or de-identified information about you with third parties or affiliates for any purpose.

### 5. INFORMATION YOU DISCLOSE PUBLICLY OR TO OTHERS

The Services may permit you to post or submit written content, user profiles, audio or visual recordings, computer graphics, pictures, data, or other content, including Personal Information (collectively, “**User Content**”). If you choose to submit User Content to any public area of our Services, your User Content will be considered “public” and will be accessible by anyone, including us, not subject to this Privacy Policy and may be used to the fullest extent permitted by applicable law. We encourage you to exercise caution when making decisions about what you disclose in such public areas. California minors should see Section 11 regarding potential removal of certain posted content.

## 6. **THIRD PARTY SERVICES AND SOCIAL FEATURES**

Our Services may include hyperlinks to websites, locations, platforms, or services operated by third parties ("**Third Party Service(s)**"). These Third Party Services may use their own cookies, web beacons and other Tracking Technology to independently collect information about you and may solicit Personal Information from you. Certain functionalities on the Services permit interactions that you initiate between the Services and certain Third Party Services, such as third party social networks ("**Social Features**"). Examples of Social Features include "liking" or "sharing" our content and otherwise connecting our Service to a Third Party Service. If you use Social Features, and potentially other Third Party Services, information you post or provide access to may be publicly displayed on our Services or by the Third Party Service that you use. Similarly, if you post information on a Third Party Service that references our Services (for example, by using a hashtag associated with Konexios in a tweet or status update), your post may be used on or in connection with our Services. Also, both Konexios and the third party may have access to certain information about you and your use of our Services and the Third Party Service. To the extent we combine information from Third Party Services with Personal Information we collect directly from you on the Services, we will treat the combined information as Personal Information under this Privacy Policy.

### **Third Party Responsibility**

The information collected and stored by third parties remains subject to their privacy practices, including whether they continue to share information with us, the types of information shared, and your choices on what is visible to others on Third Party Services. We are not responsible for the collection, usage, and disclosure policies and practices (including the data security practices) of any other organization, including any Personal Information you disclose to other organizations through or in connection with our Social Media Pages. We make no representations regarding the policies or business practices of any third parties or Third Party Services and encourage you to familiarize yourself with and consult their privacy policies and terms of use.

## 7. **ADVERTISING, ANALYTICS SERVICES, AND ONLINE TRACKING**

We may use third party advertising companies to serve advertisements on our behalf on the Services and/or on Third Party Services and to provide analytics services about the use of our Services and the performance of our ads and content on Third Party Services. In addition, we may participate in online advertising networks and exchanges that display relevant advertisements to our Service visitors, on our Services and on Third Party Services and off of our Services, based on your interests as reflected in your browsing of the Services and certain Third Party Services. These entities may use cookies and other Tracking Technologies to automatically collect information about you and your activities, such as registering a unique identifier for your device and tying that to your online activities on and off of our Services. We may use this information to analyze and track data, determine the popularity of certain content, deliver advertising and content targeted to your interests on the Services and Third Party Services and better understand your online activity.

### **Online Behavioral Advertising**

Some information about your browsing of the Services and certain Third Party Services may be collected across time and services and shared with third parties to deliver ads and/or other content to you on the Services and certain Third Party Services. Konexios may receive information about Third Party Services that you have visited and use it for marketing purposes—a practice sometimes termed "(re)-targeting," "interest-based advertising," and "online behavioral advertising."

### **Third Parties**

We are not responsible for third parties or Third Party Services associated with advertising and analytics services, and related tracking activities. We encourage you to consult their privacy policies and notices for information on their practices and see Section 13 regarding certain choices some of them may offer you. Your browser settings may allow you to automatically transmit a "Do Not Track" signal to online services you visit. Note there is no consensus among industry participants as to what "Do Not Track" means in this context. Like many online services, we currently do not alter our practices when we receive a "Do Not Track" signal from a visitor's browser. To find out more about "Do Not Track," visit <http://www.allaboutdnt.com>.

## 8. **DATA SECURITY**

We seek to use reasonable measures to help protect information about you from loss, theft, misuse and

unauthorized access, disclosure, alteration and destruction. In addition, Konexios will not keep your Personal Information for longer than necessary for the purposes set out in this policy. Unfortunately, no data transmission or storage system is completely secure and we cannot guarantee the security of your information collected through our Services. Your Personal Information is stored on servers in the U.S., U.K., and Hong Kong maintained with the assistance of a third party data storage provider.

#### 9. **INTERNATIONAL TRANSFER**

We are based in the U.S. and the information we collect from the U.S. is governed by U.S. law. If you are accessing the Services from outside of the U.S., please be aware that information collected through the Services may be transferred to, processed, stored and used in the U.S. Your Personal Information may also be transferred to, processed, stored and used in other jurisdictions in which we have affiliates or Service Providers. Data protection laws in these jurisdictions may be different from those of your country of residence. Your use of the Services or provision of any information therefore constitutes your consent to the transfer to and from, processing, usage, sharing and storage of your information, including Personal Information, in these jurisdictions, as set forth in this Privacy Policy.

#### 10. **CHILDREN'S PRIVACY**

Our Services are not intended for children and are not targeted to children under the age of thirteen (13). If you are a child under the age of thirteen (13), you are not permitted to use the Services and should not send any information about yourself to us through the Services.

##### **COPPA**

We do not knowingly collect any personal information from children under the age of 13 and, if we learn that we have received information from a user under the age of 13, we will delete this information in accordance with the Children's Online Privacy Protection Act ("COPPA"). If you are a parent or guardian and you believe that your child under the age of thirteen (13) has provided us with personal information without COPPA-required consent, please contact us at [compliance@konexios.com](mailto:compliance@konexios.com).

##### **California**

Any California residents under the age of eighteen (18) who have registered to use the Services, and who have posted content or information on the Services, can request removal by contacting us at [compliance@konexios.com](mailto:compliance@konexios.com) or by sending a letter to Konexios, Inc., 4713 Deer Valley Ln. Richardson, TX 75082 (Attention: Legal Counsel), with information detailing where the content or information is posted. We will make reasonable good faith efforts to remove the post from prospective public view or anonymize it so the minor cannot be individually identified. This removal process cannot ensure complete or comprehensive removal. For instance, third-parties may have republished or archived content by search engines and others that we do not control.

#### 11. **ACCESSING AND CHANGING INFORMATION**

##### **Access Rights**

Users from the European Union, Singapore, Hong Kong, Japan, New Zealand, Mexico, and Australia have a right to access their Personal Information, request corrections and/or deletions, and oppose the use of their Personal Information for specific purposes, subject to exceptions allowed by law. Such users are also entitled to request information on the origin of their Personal Information, the recipients or types of recipients to whom their Personal Information is provided, the reason for which their Personal Information is being stored, and the ways in which their Personal Information has been or may have been used or disclosed by us within a year before the date of the request. If you would like to do so, please send your request in writing by sending an email to [compliance@konexios.com](mailto:compliance@konexios.com) or by sending a letter to Konexios, Inc., 4713 Deer Valley Ln. Richardson, TX 75082 (Attention: Legal Counsel). For all requests, we will need evidence of your identification to carry out your requests. To protect your privacy and the privacy of others, we will need evidence of your identity before we can grant you access to information about you or change it. You will not be charged for compliance with such a request.

##### **Changes and Deletions**

Please send your change or deletion requests in writing by sending an email to [compliance@konexios.com](mailto:compliance@konexios.com) or by sending a letter to Konexios, Inc., 4713 Deer Valley Ln. Richardson, TX 75082 (Attention: Legal Counsel). We will make good faith efforts to make requested changes in our then-active databases as soon as practicable (but may retain prior information for records to the extent not prohibited by applicable law). Please note that it is not always possible to completely remove or delete all of your information or public postings from our databases (California minors see Section 10) and that residual data may remain on backup media or for other reasons. We also may retain cached or archived copies of information about you for a certain period of time.

## 12. CHOICES: TRACKING AND COMMUNICATIONS OPTIONS

If you are user from the United States, please also refer to our Cookie Policy which may be found here <https://content.konexios.io/en/legal/cookie-policy.pdf>. Regular cookies may generally be disabled or removed by tools available as part of most commercial browsers, and in some instances blocked in the future by selecting certain settings. Browsers offer different functionalities and options so you may need to set them separately. Please be aware that if you disable or remove cookies some parts of our Services may not work and that when you revisit our Services your ability to limit browser-based Tracking Technologies is subject to your browser settings and limitations. With respect to our mobile applications, you can stop all collection of information by uninstalling the app. Also, you may be able to exercise specific privacy choices, such as enabling or disabling location identifying services, by adjusting the permissions in your mobile device.

### **Communications.**

You may opt-out of receiving promotional e-mail communications from us at any time by following the instructions as provided in e-mails to click on the unsubscribe link or changing your communication preferences by logging onto your account. Please note that your opt-out is limited to the e-mail address used and will not affect subsequent subscriptions. If you opt-out of only certain communications, other subscriptions may continue. Even if you opt-out of receiving promotional communications, we may, subject to applicable law, continue to send you non-promotional communications, such as those about your account, transactions, servicing, or our ongoing business relations.

### **Mobile Applications.**

Our mobile applications may send you notifications that may include alerts, sounds, and icon badges. These push notifications or in-app messages may include both operational messages and promotional messages regarding products, services and offers that may be of interest to you. These can be configured in Settings. As with e-mails, even if you opt-out of receiving promotional communications, we may continue to send you non-promotional push notifications, such as those about your use of the applications or our ongoing business relations.

## 13. YOUR CALIFORNIA PRIVACY RIGHTS

California's "Shine the Light" law permits customers in California to request certain details about how certain types of their information are shared with third parties and, in some cases, affiliates, for those third parties' and affiliates' own direct marketing purposes. For our U.S. users, we may from time to time elect to share certain information about you collected by us on the Service with third parties or affiliates for those third parties' or affiliates' own direct marketing purposes. If you are a California resident, you may opt-out of such future sharing by contacting us at [compliance@konexios.com](mailto:compliance@konexios.com) or by sending a letter to Konexios, Inc., 4713 Deer Valley Ln. Richardson, TX 75082 (Attention: Legal Counsel). Requests must include "California Privacy Rights Request" in the first line of the description and include your name, street address, city, state, and ZIP code. Please note that we are only required to respond to one request per customer each year, and we are not required to respond to requests made by means other than through this e-mail address or mail address.

## 14. PRIVACY RIGHTS IN NON-U.S. JURISDICTIONS

### **Accuracy and Access to Personal Information**

EU persons may request access to their Personal Information under this policy to the full extent required by applicable law in the home country of the person making the request. Such persons may request the correction, amendment, or deletion their Personal Information that is inaccurate or has been processed in violation of the Privacy Shield Principles. Konexios will reasonably fulfill such requests to the extent required by applicable law.

Users from outside the U.S. have the right to ask us not to process their Personal Information for marketing purposes. We will inform you (before collecting your information) if we intend to use your information for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by checking certain boxes on the forms we use to collect your information.

You can exercise these rights at any time by contacting us at [compliance@konexios.com](mailto:compliance@konexios.com) or by sending a letter to the addresses set forth in Section 15 below.

#### **Revocation of Consent**

Users from outside the U.S. also have the right to revoke their given consent regarding the use and sharing of their Personal Information. However, it is important to note that in some cases such request may not be immediately or fully executed because it is possible that we have a legal obligation to keep using your Personal Information. Also, you must consider that for certain purposes, the revocation of consent means that we cannot continue providing the services you requested. You can revoke your consent at any time by contacting us at [compliance@konexios.com](mailto:compliance@konexios.com) or by sending a letter to the addresses set forth in Section 15 below.

#### **15. CONTACT US**

For any requests relating to your Personal Information, or if you have any questions about this Privacy Policy, please contact us at:

**Konexios, Inc.**  
4713 Deer Valley Ln.  
Richardson, TX 75082  
(Attention: Legal Counsel)  
[compliance@konexios.com](mailto:compliance@konexios.com)